

## **Terms & Conditions**

## digibank Reward Points/Mileage Redemption and Traveloka E-Voucher Usage

- 1. Valid for all eligible digibank Credit Cards that are issued in Indonesia.
- 2. Customers can redeem digibank Reward Points/Mileage with E-Voucher via digibank by DBS Applications or DBSI Customer Centre at 08041500327 or +622129852888 (from overseas) by following the applicable terms and conditions.
- 3. Traveloka E-Voucher is valid at least 1 month from the rewards/mileage redemption date to book a travel period at any time. If the customer has not done any transaction within a month and the e-voucher is expired, customers can not request an extension of the e-voucher validity period.
- 4. Each gift voucher code is only valid for 1 (one) time use and cannot be reused, including when the order is refunded.
- 5. If there is more than one code in the gift voucher, you can use them all in one order or separately. Gift voucher can also be combined with promo coupon code.
- 6. Gift voucher can be used in Traveloka website desktop/mobile version and/or Traveloka application iOS/Android version for the payment method using digibank Credit Card.
- 7. The use of gift voucher will give you point according to the price after discount. However, combining gift vouchers with promo coupon codes will not get Traveloka Points.
- 8. If the value of your gift voucher is higher than your transaction, you will not get the remaining funds from your voucher.
- 9. Traveloka did not responsible for any misuse or theft of gift vouchers due to user negligence.
- 10. For further information related to Traveloka voucher gift, please visit Traveloka website at Traveloka.com/giftvoucher/help.
- 11. For further information please call DBSI Customer Center 08041500327 or +6221 29852888 (from outside Indonesia).
- 12. This terms and conditions are made in compliance with laws and regulations, including the regulations of the Financial Service Authority.
- 13. DBSI is licensed and supervised by The Financial Services Authority.
- 14. This terms and conditions (T&C) created in two versions, Bahasa Indonesia and English. In case of any discrepancies in translation, the Bahasa Indonesia version of the T&C applies.