

## **DBS Treasures Live Webinar: The Wellness Series Rewards ("Promotion") –Terms and Conditions**

### **General Terms and Conditions**

1. The Promotion is organized by DBS Bank (Hong Kong) Limited ("the **Bank**").
2. The Bank is the organiser of DBS Treasures Live Webinar: The Wellness Series ("**Webinar Series**"). The Webinar Series will be held on the following days and times by EventMaster Limited:
  - 28 October 2021, 1:00p.m. – 2:00p.m.
  - 18 November 2021, 1:00p.m. – 2:00p.m.
  - 9 December 2021, 1:00p.m. – 2:00p.m.
3. Attendees' personal data collected during the registration of the Webinar Series will only be used for the Promotion. Attendees agree that such personal data will be used by the Bank to contact the winners for prize collection and redemption and for verification of their identity(ies). If attendees refuse to provide such personal data, he/she will not be able to participate in the Promotion.
4. All rewards under the Promotion are non-exchangeable, non-transferrable and non-redeemable for cash or other rewards. In particular, the rewards must not be sold or given away and may become void if this condition is breached. If any reward is unavailable due to circumstances beyond the control of the Bank, the Bank reserves the right to replace the rewards with other reward/ gift at the Bank's absolute discretion. The Bank shall not be responsible for any expenses, inconvenience or costs incurred due to the delay, postponement or cancellation of any event.
5. The Bank is not the supplier of the rewards and is not the agent of the manufacturer/supplier of the rewards. The Bank will not be responsible or liable for any consequence relating to the quality, supply, delivery and the use of the rewards. The use of the rewards is subject to the terms and conditions imposed thereon by the individual supplier. The Bank shall not be responsible or liable in any way whatsoever in relation to the rewards (including but not limited to the quality, supply, delivery and the use of the rewards). The Bank will not be responsible or liable for loss or damage directly or indirectly resulting from any use or misuse of the rewards.
6. The Bank's staff, and their immediate family members are not eligible to participate in the Promotion.
7. Should there be any discrepancy between the English and Chinese versions of the contents contained in the Terms and Conditions, the English version shall prevail.
8. By participating in the Promotion, attendees shall be deemed to have read, understood and agree to be bound by these Terms and Conditions.
9. If there is abuse/non-compliance by any of the attendees, the attendees cannot enjoy any of the rewards. The Bank will not credit the rewards or where the reward has been credited, the Bank may debit the value of any reward or other gifts from the attendees' account(s) without prior notice and/or take action to recover any outstanding amounts.
10. The Bank reserves the right to suspend, modify or terminate the rewards and/or any of these terms and conditions without prior notice. In case of any dispute, the Bank's decision shall be final and binding.

## Specific Terms and Conditions:

### 11. Attendance Reward (the “Attendance Reward”)

- a) The Attendance Reward is exclusive to existing DBS Treasures customers of the Bank who have successfully registered and attended the Webinar Series as stated in Clause 2 above.
- b) The Attendance Reward is only applicable to the eligible customer who fulfils the requirements below (“Eligible Customer”):

Requirements	Attendance Reward
<ol style="list-style-type: none"> <li>i. Maintain a valid DBS Treasures account with the Bank on or before 28 February 2022; and</li> <li>ii. Attend all <u>3 webinars</u> of the Webinar Series on the specified dates and times as stated in Clause 2 above; and</li> <li>iii. Log in with the <u>unique registration code</u> from the webinar invitation eDM and stay for at least 45 minutes on each webinars of the Webinar Series</li> </ol>	HK\$400 HKTVmall e-Gift Voucher
<ol style="list-style-type: none"> <li>i. Maintain a valid DBS Treasures account with the Bank on or before 28 February 2022; and</li> <li>ii. Attend <u>any 2 webinars</u> of the Webinar Series on the specified dates and times as stated in Clause 2 above; and</li> <li>iii. Log in with the <u>unique registration code</u> from the webinar invitation eDM and stay for at least 45 minutes on any 2 webinars of the Webinar Series</li> </ol>	HK\$100 HKTVmall e-Gift Voucher

- c) Each Eligible Customer can only enjoy the Attendance Reward once. For the avoidance of doubt, the maximum amount of the Attendance Reward that an Eligible Customer can receive is HK\$400 HKTVmall e-Gift Voucher.
- d) The Bank will notify the Eligible Customer by email and the Attendance Reward will be sent to the Eligible Customers’ email addresses based on the Bank’s record **by 28 February 2022.** Redemption of the Attendance Reward shall be subject to the terms and conditions in the redemption email. Eligible Customers must maintain their up-to-date and valid personal information with the Bank for the redemption email. If Eligible Customer cannot be reached due to incorrect or incomplete information provided or any uncontrollable factors, the Attendance Reward will be forfeited without notice. Eligible Customer shall collect the Attendance Reward at a designated date and method as stated on the redemption email. If Eligible Customer fails to redeem the Attendance Reward before

the deadline, the Attendance Reward will be forfeited automatically without notice. Under no circumstance shall any winner or any person have any claim or action whatsoever against the Bank relating to the Attendance Reward. Eligible Customer collecting the Attendance Reward is deemed to agree to pass his/her personal data to the Bank for Attendance Reward result announcement. All personal data collected shall be subject to the Bank's Data Privacy Policy.

- e) Attendance Reward is only available to Eligible Customer whose account is determined in the sole discretion of the Bank to be in good standing, remain valid and not in default when the Attendance Reward is issued. The Bank shall have the sole discretion in determining Eligible Customer's entitlement to the Attendance Reward.

## 12. Lucky Draw (the "Lucky Draw")

- a) The Lucky Draw is exclusive to attendees who have successfully registered and attended the Webinar Series as stated in Clause 2 above. Attendee must be aged 18 or over and a permanent Hong Kong resident holding a valid Hong Kong Permanent Identity Card.
- b) A total of 3 winners will be drawn on a random basis for the Lucky Draw from the Webinar Series (illustration below). Attendees who participate in live polling during the Webinar Series will be enrolled in the Lucky Draw.

Webinar Series Date & Time	Lucky Draw Reward	Number of Winner
28 October 2021, 1:00p.m. – 2:00p.m.	HK\$1,500 hotel voucher	1
18 November 2021, 1:00p.m. – 2:00p.m.	HK\$1,500 hotel voucher	1
9 December 2021, 1:00p.m. – 2:00p.m.	HK\$1,500 hotel voucher	1

- c) The reward of the Lucky Draw is HK\$1,500 hotel voucher (the "Lucky Draw Reward"). Winner must make reservation with the hotel to enjoy the Lucky Draw Reward. The Lucky Draw Reward can be used for the purchase of hotel rooms and/ or food & beverage consumption only. The use of the Lucky Draw Reward is subject to the terms and conditions printed on the hotel voucher and the supplier's final decision.
- d) The Lucky Draw will be conducted at the end of each webinar. Result will be announced instantly after the Lucky Draw. No alteration or cancellation can be made to the Lucky Draw registration or result. Redemption letters will be sent to the winners based on the emails provided during registration. Redemption of the Lucky Draw Reward shall be subject to the terms and conditions in the redemption letter. If a winner cannot be reached due to incorrect or incomplete information provided or any uncontrollable factors, the winner's Lucky Draw Reward will be forfeited. Winners shall collect the Lucky Draw Reward at a designated date and venue to be announced. If a winner fails to collect the Lucky Draw Reward before **31 January 2022**, the Lucky Draw Reward of such

winner will be forfeited automatically without notice. Under no circumstance shall any winner or any person have any claim or action whatsoever against the Bank relating to the Lucky Draw. Each winner collecting the Lucky Draw Reward is deemed to agree to pass his/her data to the Bank, agree to have photograph(s) taken during reward collection/redemption and to use that photograph(s) for Lucky Draw result announcement and in the publications / web pages / collaterals in relation to the Lucky Draw. All personal data collected shall be subject to the Bank's Data Privacy Policy.

13. Meet Up Reward ("**Meet Up Reward**")

- a) The Promotion for Meet Up Reward runs from 5 October 2021 to 31 December 2021.
- b) DBS Treasures customers of the Bank will be eligible for the Meet Up Reward after fulfilling the requirements below:
  - i. Register the Webinar Series with the unique registration code from the webinar invitation and present the registration confirmation when meeting up with his/her Financial Planning Manager; and
  - ii. Schedule an appointment and meet up with the Financial Planning Manager, complete and sign an iFNA form for insurance during the promotion period as stated in (a) above; and
  - iii. Maintain a valid DBS Treasures account at the time the Meet Up Reward is credited.
- c) The Meet Up Reward is HK\$300 cash reward. The Meet Up Reward will be credited to eligible customer's account within 14 days from the date of completion of the iFNA form.