

## My Treasures Reward Flash Offers - March 2023 (the "Promotion") Terms and Conditions

- 1. The Promotion runs from 29 March 2023, 12:00 noon to 31 March 2023, 12:00 noon (the "**Promotion Period**").
- 2. The Promotion is organized by DBS Bank (Hong Kong) Limited (the "Bank").
- 3. "DBS Treasures" is a Customer Segment of the Bank. "Customer Segment" means DBS Account, DBS Treasures, DBS Treasures Private Client, DBS Private Bank and any other segment made available by the Bank from time to time. In Hong Kong, DBS Private Bank is the private banking division of the Bank.
- 4. Only primary account holder is eligible for the Promotion.
- 5. The Promotion is only applicable to DBS Treasures customers who <u>met the Average Total</u> Relationship Balance in the amount of HK\$1,000,000 or above (or its equivalent in foreign <u>currency(ies)</u>) in February 2023 (as defined in Clause 6 below) and have fulfilled the requirements as set out in Clause 7 below during the Promotion Period (the "Eligible Customer").
- 6. "Average Total Relationship Balance" in February 2023 is calculated based on the aggregated value of daily Total Relationship Balance in February 2023 divided by the total number of calendar days (28 days). The calculation of "Total Relationship Balance" is the total assets that an Eligible Customer maintains with the Bank, whether solely or jointly. The assets include Hong Kong dollar, Renminbi and foreign currency deposits, Currency Linked Investment, market value of local and overseas securities, investment funds, bonds, paper gold and other linked or structured investment products.
- 7. The Promotion consists of 2 limited-time flash offers ("**Flash Offer**"). To be eligible for a Flash Offer, Eligible Customer must register at the designated link stated in the Bank's invitation email/SMS/DBS digibank HK app notification by providing (i) the reference number stated in the aforementioned email/SMS or on the DBS digibank HK app and (ii) the email address which is the same as the Bank's record during the Promotion Period ( "**Registration**" ).
- 8. Each Eligible Customer can only register for one Flash Offer during the Promotion Period. Duplicate registrations will be regarded as invalid.
- 9. The Flash Offer is available on a first-come, first served basis and is subject to supplier's availability. Quotas of each Flash Offer is as follows:
  - Flash Offer A: | SELECT HK\$300 Gift Card Code (100 guotas)
  - Flash Offer B: DBS Treasures x pandapro Subscription Pass (350 quotas)
- 10. Flash Offer quota will be allocated based on the submission time of the Registration. After submitting the Registration, the system will automatically send out an acknowledgement email to confirm the submission of the Registration. The acknowledgement email is not a confirmation of successful quota allocation of the Flash Offer. Eligibility and/or success of any Registration shall be determined based on the Bank's record. If there is any discrepancy between the Bank's record and the Eligible Customer's record, the Bank's record shall prevail and be deemed final and conclusive.
- 11. The Bank will notify the Eligible Customer who has been successfully allocated for a Flash Offer quota ("Eligible Successful Registrant") with the redemption details by email sent to the Eligible Successful Registrant's email address in the Bank's record ("Redemption Email") on or before 15 May 2023. Eligible Successful Registrant must be a valid DBS Treasures customer at the time the Redemption Email is sent out. Eligible Successful Registrant must keep a valid email address record with the Bank in order to receive the Redemption Email. If an Eligible Successful Registrant cannot be reached due to incorrect or incomplete information provided or any uncontrollable factors, the Flash Offer will be forfeited.



- 12. Redemption of the Flash Offer shall be subject to the terms and conditions on the Redemption Email. If the Eligible Successful Registrant fails to redeem the Flash Offer before the expiry date stated on the Redemption Email, the Flash Offer will be forfeited automatically without prior notice. Under no circumstance shall any person have any claim or action whatsoever against the Bank relating to the Promotion.
- 13. The Eligible Customer's personal data collected will only be used for the Promotion. Eligible Successful Registrant agrees that such personal data will be used by the Bank to contact the Eligible Successful Registrant for redemption of the Flash Offer and verification of their identity(ies). If the Eligible Customer refuses to provide such personal data, he/she will not be able to participate in the Promotion. All personal data collected shall be subject to the Bank's Data Policy.
- 14. Flash Offer is only available to Eligible Successful Registrant whose accounts are determined in the sole discretion of the Bank to be in good standing, remain valid and not in default when the Flash Offer is issued. The Bank shall have the sole discretion in determining an Eligible Successful Registrant's entitlement to the Flash Offer.
- 15. Eligible Successful Registrant will be personally responsible for any and all additional costs incurred due to the acceptance and use of the Flash Offer.
- 16. Flash Offer is non-exchangeable, non-transferrable and non-redeemable for cash or other rewards. If the Flash Offer is unavailable due to circumstances beyond the control of the Bank, the Bank reserves the right to substitute the Flash Offer with one of equal or equivalent value. The Bank shall not be responsible for any expenses, inconvenience or costs incurred due to the delay, postponement or cancellation in any event.
- 17. The Bank is not the supplier of the Flash Offer and is not the agent of the manufacturer/supplier. The Bank will not be responsible or liable for any consequence relating to the quality, supply, delivery and the use of the Flash Offer and/or for loss or damage directly or indirectly resulting from any use or misuse of the Flash Offer. The use of the Flash Offer is subject to the terms and conditions imposed thereon by the individual supplier. Any enquiry or complaint must be made to the supplier directly.
- 18. Participation in the Promotion is subject to there being no abuse/non-compliance by any of the Eligible Customer, failing which the Eligible Customer cannot participate in the Promotion nor be eligible for the Flash Offer. The Bank will not provide the Flash Offer or where the Flash Offer has been provided, the Bank may debit the value of the Flash Offer from the Eligible Customer's account(s) without prior notice and/or take action to recover any outstanding amounts.
- 19. By registering or participating in the Promotion, Eligible Customer agrees to and accepts these terms and conditions and will be bound by them. Eligible Customer should not register or participate in the Promotion if they do not accept these terms and conditions.
- 20. All promotion information will remain accessible up to one week after the end of the Promotion.
- 21. The Bank reserves the right to suspend, modify or terminate the Promotion and/or any of these terms and conditions without prior notice. In case of any dispute, the Bank's decision shall be final and conclusive.
- 22. Should there be any discrepancy between the English and Chinese versions of the contents contained in the terms and conditions, the English version shall prevail.

## Specific Terms and Conditions for J SELECT HK\$300 Gift Card Code (the "Gift Card Code"):

23. The Gift Card Code can only be used once at J SELECT online store (go.dbs.com/hk-tre-fomar23-j-en).



- 24. The Gift Card Code can only be redeemed once on or before the expiry date stated on the Redemption Email.
- 25. The Gift Card Code are non-exchangeable for cash. Any unused amount is not refundable in cash or any other forms.
- 26. Once the Gift Card Code is used, the Gift Card Code under no circumstances can be refunded.
- 27. Jebsen Home Tech Company Limited (J SELECT) reserves all rights to amend these terms and conditions at any time without any prior notice.
- 28. In case of disputes, Jebsen Home Tech Company Limited (J SELECT) reserves all rights of final decision.
- 29. Should there be any discrepancy between the English and Chinese versions of the contents contained in the terms and conditions, the English version shall prevail.

## Specific Terms and Conditions for DBS Treasures x pandapro Subscription Pass (the "Reward"):

- 30. Delivery Hero Food Hong Kong Limited (the "**foodpanda**") is one of the suppliers in the Promotion. DBS Treasures x pandapro Subscription Pass comprises of 3 "DBS@@@@@" (1-month free pandapro subscription programme) redemption codes (the "**Redemption Code**"). The Reward is provided to Eligible Successful Registrant of the Promotion to enjoy 1-month free pandapro subscription programme for 3 times on the foodpanda's mobile application (the "**Platform**").
- 31. The Redemption Code is valid from 1 May to 31 December 2023, both dates inclusive (the "Redemption Period").
- 32. During the Redemption Period, Eligible Successful Registrant (inclusive of new and existing foodpanda customers) can enjoy the Reward.
- 33. During the Redemption Period, Eligible Successful Registrant can enjoy the 1-month free pandapro subscription programme (original price: HK\$89) by entering the Redemption Code during checkout at the pandapro subscription page on the Platform. After the completion of the 1-month free pandapro subscription programme, the Eligible Successful Registrant will be charged HK\$89 monthly for the pandapro subscription in accordance with the terms and conditions set out in go.dbs.com/hk-tre-fp if the Eligible Successful Registrant does not cancel the subscription.
- 34. foodpanda will not accept any liability if Eligible Successful Registrant fails to enter the Redemption Code on the Platform during checkout which results in their inability to enjoy the Reward.
- 35. The Redemption Code shall be available to Eligible Successful Registrant on such other terms and conditions as foodpanda may from time to time communicate to the Eligible Successful Registrant.
- 36. The Redemption Code cannot be used in conjunction with other promotion codes. It is not exchangeable for cash, refund or coupon in other denominations. No change will be given whether in cash or in other forms.
- 37. By participating in the Reward, it indicates the Eligible Successful Registrant's agreement to abide by the terms and conditions of the Reward. In the event of any breach of the terms and conditions, foodpanda reserves the right to cancel Eligible Successful Registrant's eligibility to participate in the Reward and to retain any right to pursue any act of sabotage.
- 38. foodpanda reserves the right to cancel, end, or postpone the Redemption Code, or to amend the terms and conditions of the Redemption Code at any time without prior notice. All interpretations of these terms and conditions shall be at the sole and absolute discretion of foodpanda, and in case of any dispute, the decision of foodpanda shall be final.
- 39. foodpanda reserves the right to amend these terms and conditions in both Chinese and English versions at any time without prior notice.



40. Should there be any discrepancy between the English and Chinese versions of the contents contained in the terms and conditions, the English version shall prevail.