

## My Treasures Reward Flash Offer – January 2023 (the “Promotion”) Terms and Conditions

1. The Promotion is from 16 January 2023, 12:00 noon to 19 January 2023, 12:00 noon (both dates inclusive) (the “**Promotion Period**”).
2. The Promotion is organized by DBS Bank (Hong Kong) Limited (the “**Bank**”).
3. “**DBS Treasures**” is a Customer Segment of the Bank. “**Customer Segment**” means DBS Account, DBS Treasures, DBS Treasures Private Client, DBS Private Bank and any other segment made available by the Bank from time to time. In Hong Kong, DBS Private Bank is the private banking division of the Bank.
4. The Promotion is only applicable to DBS Treasures customers who **met the Average Total Relationship Balance of HK\$1,000,000 (or its equivalent in foreign currency(ies) in December 2022** (as defined in Clause 6 below) and have fulfilled the requirements as set out in Clause 5 below during the Promotion Period (the “**Eligible Customers**”). To participate in the Promotion, customers must maintain the DBS Treasure Accounts (“**Eligible Account**”) until 31 March 2023. Eligible Customer should be a sole or principal account holder (if a joint account) to be eligible for the Promotion with the Bank.
5. The Promotion consists of a limited-time flash offer (“**Flash Offer**”). To be eligible for a Flash Offer under the Promotion, Eligible Customers must register at the designated link stated in the Bank’s DBS Treasures Promotion invitation email/SMS by providing (i) the reference number stated in the aforementioned email/SMS or on the DBS digibank HK App and (ii) the email address which is the same as the Bank’s record (“**Registration**”).
6. “**Average Total Relationship Balance**” is calculated based on the **aggregated value of daily Total Relationship Balance in December 2022 divided by the total number of calendar days (30 days)**. The calculation of “**Total Relationship Balance**” is the total assets that an Eligible Customer maintains with the Bank, whether solely or jointly. The assets include Hong Kong dollar, Renminbi and foreign currency deposits, Currency Linked Investment, market value of local and overseas securities, investment funds, bonds, paper gold and other linked or structured investment products.
7. By registering or participating in the Promotion, Eligible Customers agree to and accept these Terms and Conditions and will be bound by them. Eligible Customers should not register or participate if they do not accept these Terms and Conditions.
8. Each Eligible Customer can only register for one Flash Offer during the Promotion Period. Duplicate registrations will be regarded as invalid.
9. The Flash Offer is available on a first-come, first served basis and is subject to supplier’s availability. Quotas of each Flash Offer is as follows: Deliveroo HK\$300 promo code (Quotas: 500).
10. Quota will be allocated based on the submission time of the Registration. After submitting the Registration, the system will automatically send out an acknowledgement email. Eligibility and/or success of any Registration shall be determined based on the Bank’s record. If there is any discrepancy between the Bank’s record and the Eligible Customer’s record, the Bank’s record shall prevail and be deemed final and conclusive.
11. The Bank will notify the Eligible Customers who have successfully applied for the Flash Offer (“**Successful Applicant**”) with the redemption details by email sent to the Successful Applicant’s email address in the Bank’s record within 40 calendar days after the end of the Promotion Period (“**Redemption Email**”). Successful Applicants must keep a valid email address record with the Bank in order to receive the email confirmation. If a Successful Applicant cannot be reached due to incorrect or incomplete information provided or any uncontrollable factors, the Registration will be forfeited.

12. Redemption of the Flash Offer shall be subject to the terms and conditions on the Redemption Email. If the Successful Applicant fails to redeem the Flash Offer before the expiry date stated on the Redemption Email, the Flash Offer will be forfeited automatically without prior notice. Under no circumstance shall any person have any claim or action whatsoever against the Bank relating to the Promotion.
13. The Eligible Customers' personal data collected will only be used for the Promotion. Eligible Customers agree that such personal data will be used by the Bank to contact the Successful Applicants for redemption of the Flash Offer and verification of their identity(ies). If the Eligible Customer refuses to provide such personal data, he/she will not be able to participate in the Promotion. All personal data collected shall be subject to the Bank's Data Policy.
14. Flash Offer is only available to Eligible Customers whose accounts are determined in the sole discretion of the Bank to be in good standing, remain valid and not in default when the Flash Offer is issued. The Bank shall have the sole discretion in determining an Eligible Customer's entitlement to the Promotion.
15. Successful Applicants will be personally responsible for any and all additional costs incurred due to the acceptance and use of the Flash Offer.
16. Flash Offer is non-exchangeable, non-transferrable and non-redeemable for cash or other rewards. If the Flash Offer is unavailable due to circumstances beyond the control of the Bank, the Bank reserves the right to substitute the Flash Offer with one of equal or equivalent value. The Bank shall not be responsible for any expenses, inconvenience or costs incurred due to the delay, postponement or cancellation in any event.
17. The Bank is not the supplier of the Flash Offer and is not the agent of the manufacturer/supplier. The Bank will not be responsible or liable for any consequence relating to the quality, supply, delivery and the use of the Flash Offer and/or for loss or damage directly or indirectly resulting from any use or misuse of the Flash Offer. The use of the Flash Offer is subject to the terms and conditions imposed thereon by the individual supplier. Any enquiry or complaint must be made to the supplier directly.
18. Participation in the Promotion is subject to there being no abuse/non-compliance by any of the Eligible Customers, failing which the Eligible Customers cannot participate in the Promotion nor be eligible for the Flash Offer. The Bank will not credit the Flash Offer or where the Flash Offer has been credited, the Bank may debit the value of the Flash Offer from the Eligible Customers' account(s) without prior notice and/or take action to recover any outstanding amounts.
19. All promotion information will remain accessible up to one week after the end of the Promotion.
20. The Bank reserves the right to suspend, modify or terminate the Promotion and/or any of these terms and conditions without prior notice. In case of any dispute, the Bank's decision shall be final and binding.
21. Should there be any discrepancy between the English and Chinese versions of the contents contained in the Terms and Conditions, the English version shall prevail.

### **Special Terms and Conditions of Deliveroo HK\$300 promo code:**

1. Successful Applicants can enjoy the selected Flash Offer – Deliveroo HK\$300 promo code (the **"Code"**).
2. The use of the Code is subject to this terms and conditions and the applicable terms and conditions of Deliveroo, please visit Deliveroo website: [go.dbs.com/hk-tre-deliveroo-tnc-e](https://go.dbs.com/hk-tre-deliveroo-tnc-e) . In case of disputes, Deliveroo reserves the rights of final decision.
3. The Code is applicable to meals ordered on Deliveroo app and website only (**"Meal"**). To redeem the Code, Successful Applicants must log in the Deliveroo app or website ([go.dbs.com/hk-tre-deliveroo](https://go.dbs.com/hk-tre-deliveroo)) to enter the Code at the checkout when ordering a Meal and the Successful Applicant's Deliveroo account will be credited with the amount loaded on the Code. Minimum food order value and the supplier's terms and conditions apply.
4. The Code is valid for 180 calendar days and the redemption period is based on the date stated on the Redemption Notification. The Code is strictly valid till the expiry date, unused credit loaded to a Deliveroo account may not be transferred to another Deliveroo account.
5. The Code is strictly redeemable on Deliveroo App or website only.
6. The Code can be used to order multiple meals, any balance of credit will remain loaded in the Deliveroo account for future purchases. To view credit balance, visit the Deliveroo account.
7. The Code cannot be used to purchase other Deliveroo Gift Cards.
8. The Code is issued by Deliveroo Hong Kong Limited, a company incorporated in Hong Kong. Deliveroo reserves the right to change the terms and conditions from time to time based on their discretion.