

“DBS x AlipayHK Taobao 618 Limited-time Offer” Terms and Conditions

1. The promotion is only applicable to primary account holders of Applicable Bank Accounts of DBS Bank (Hong Kong) Limited (the “Bank”) who successfully bind their Applicable Bank Account to their AlipayHK accounts in the AlipayHK App (“**Eligible Users**”).
2. “**Applicable Bank Accounts**” refer to “DBS Treasures Account”, “DBS Account” and “DBS Treasures Private Client Account” of the Bank. “DBS Treasures”, “DBS Account” and “DBS Treasures Private Client” are customer segments of the Bank. “**Customer Segment**” means DBS Account, DBS Treasures, DBS Treasures Private Client, DBS Private Bank and any other segment made available by the Bank from time to time. In Hong Kong, DBS Private Bank is the private banking division of the Bank.
3. The Promotion shall run from 31 May 2022 00:00 to 31 July 2022 23:59:59 (Hong Kong Time) (“**Promotion Period**”). All Eligible Transactions (based on transaction dates, as defined in Clause 4) must be conducted during the Promotion Period.
4. During the Promotion Period, Eligible Users are entitled to enjoy two times instant discount of HK\$20 upon making a single net spending of HK\$200 or above at Taobao/Tmall Platform (as defined in Clause 5) (“**Offer**”) with an Applicable Bank Account via AlipayHK mobile application (“AlipayHK App”) (“**Eligible Transaction**”). The amount of a single net spending shall be determined based on the real-time exchange rate in the AlipayHK system at the time of the transaction. The “Currency” tool in the AlipayHK App is for reference only.
5. Offer is limited to the first 4,000 completed Eligible Transactions completed by Applicable Bank Accounts. Offer is on a first-come- first served basis and will be available until quota lasts. AlipayHK’s records shall prevail under any circumstances.
6. “**Taobao/Tmall Platform**” refers to the Taobao or Tmall shopping platform (excluded Tmall HK and Tmall Supermarket) which must be accessed through the Taobao mobile application for the purpose of this promotion.
7. A “**single net spending**” refers to the final posted net purchase amount made with an Applicable Bank Accounts at Taobao/Tmall Platform in a single transaction during the Promotion Period (based on transaction dates). The Offer may be used in conjunction with red packets, merchant discounts, shopping rewards, etc. on Taobao.com or Tmall.com, subject to the actual payment page which shall prevail.
8. For the avoidance of doubt, the Offer is not applicable in the following circumstances on Taobao/Tmall Platform : non-mobile app paying order, Taobao (Xianyu)’s order, virtual goods (including but not limited to anything that does not require shipment such as virtual currency, prepaid cards, etc.), or any other circumstances as specified by Taobao or Tmall Platform.
9. The first 2,000 Eligible Users who have successfully added their Applicable Bank Account to AlipayHK App for the first time during the Promotion Period will be eligible to HK\$20 (the “**Welcome Reward**”). During the Promotion Period, AlipayHK will credit the Welcome Reward in the AlipayHK App account of Eligible Users automatically.
10. Each Eligible User is only eligible for the Welcome Reward once. The Welcome Reward consists of two (2) HK\$10 coupons (“**Coupon**”) (amounting to HK\$20 in total). Each Coupon can be used at any online merchants (except Taobao) or merchant outlets accepting AlipayHK and for bill payment services, upon a single net transaction value of HK\$20 or above and the payment is made via the bank account deduction function from an Applicable bank account through the AlipayHK App. Each Coupon is valid for 30 calendar days from the date of redemption by the Eligible User. Expired Coupons are invalid and will not be re-issued.
11. Coupon(s) are limited in quantity and on a first-come-first-served basis. AlipayHK’s records shall prevail under any circumstances.

12. During the Promotion Period, each Eligible User can only participate in the Promotion once. For the avoidance of doubt, “Eligible User” refers to a natural person with legal capacity who uses the AlipayHK App and Wallet service, but not merely an AlipayHK account. To further avoid any dispute, in the following circumstances, the relevant accounts will be deemed to be used by the same user and can only participate in this Promotion once:

- i. Connection on the same mobile phone or mobile device, such as the logging in or activation of multiple accounts; or
- ii. Connection of an AlipayHK account or mobile number on multiple mobile phones or mobile devices, such as the logging in or activation on such devices; or
- iii. The same bank account being connected to multiple AlipayHK accounts.

In the case of any of the above, in order to verify the Eligible User’s identity and prevent the risk of theft or misuse of such AlipayHK account, mobile phone number, mobile device or bank account, AlipayHK reserves the right to suspend or terminate the release of the Welcome Reward to the relevant account and to take legal action.

- 13. The Bank is not the supplier of the Welcome Reward. Any enquiry or complaint in relation to the Welcome Reward should be directed to AlipayHK. The Bank will assume no responsibility/ liability in respect thereof.
- 14. If there is any breach of these terms and conditions or illegal, fraudulent or abusive behavior during the use of any Offer and/or Welcome Reward, or if any user commits any act affecting other user’s ability to participate in the Promotion fairly, AlipayHK and the Bank will forfeit such user’s eligibility and the entitlement to the Offers and/or Welcome Reward forthwith and without notice. AlipayHK and the Bank reserves the right to cancel the relevant transaction(s) and to take legal action against the relevant user.
- 15. The Offer is not exchangeable for cash or other items and is non-transferable. Coupons cannot be used to purchase any gift/cash vouchers, gift certificates or prepaid cards of any merchant. They may not be exchanged for cash and are non-transferable. For goods return or refund, the amount on the Offer or Coupon will not be returned and the Offer or Coupon will not be re-issued.
- 16. AlipayHK, Taobao/Tmall Platform and the Bank will carry out this Promotion in accordance with applicable laws in the Hong Kong Special Administrative Region. In the event this Promotion is suspended by government agency’s orders or must be suspended due to server network attack or system failure or any circumstances beyond the control of AlipayHK, Taobao/Tmall Platform and the Bank, such event shall be regarded as a force majeure event, and AlipayHK, Taobao/Tmall Platform and the Bank cannot be held liable for any damage, loss or dispute therein.
- 17. The sellers and merchants on Taobao/Tmall Platform shall take the responsibility of selling procedures and after-sales services. AlipayHK, Taobao/Tmall and the Bank do not participate in the selling procedures and cannot be held liable for the product quality and availability.
- 18. AlipayHK and the Bank reserve the right to change, suspend or terminate the Promotion or its terms and conditions at its sole discretion without prior notice.
- 19. For any enquiries in relation to AlipayHK App and its services or offers, please call the AlipayHK customer service hotline at 2245 3201.
- 20. No person other than the Eligible Users, the Bank or AlipayHK will have any right under the Contracts (Rights of Third Parties) Ordinance (Cap. 623 of the Laws of Hong Kong) to enforce or enjoy the benefit of any of the provisions of these terms and conditions.

21. These terms and conditions shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.
22. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these terms and conditions, the English version shall prevail.
23. For terms and conditions of DBS FPS “Money Up” Campaign for HK\$10,000 Government Digital Consumption Voucher new user up to HK\$100 Cash Rewards for HK\$1,000 spending, please refer to go.dbs.com/hk-dvc2022-tnc-en
24. For terms and conditions of the eStamp rewards, please refer to go.dbs.com/hk-estamp-d-en.